

MEDICAL AND FINANCE ISSUES: PATIENT SAFETY

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OUR FINANCES

- On track to deliver revised 2018/19 forecast of just under £65m deficit
- Financial position starting to improve
 - Reduced run rate and pay
 - Realised £13m savings plans (although unlikely to deliver in full)
 - Improved cash management – paid more than 90% invoices in within 30 days for four months in a row
- Independent reports by Grant Thornton and Deloitte found no evidence of harm to patients as a consequence of financial issues
- No concerns regarding patient safety related to ongoing financial challenges
- Submission of refreshed financial recovery plan to NHS Improvement
- Alignment with system-wide recovery plan



MEDICAL ENGAGEMENT

- Deloitte report October 2018 – independent investigation into allegations relating to bullying and engagement of medical staff
- Issues amongst a pocket of consultants; allegations of covering up poor practice
- Willingness to work together to address these and improve medical engagement
- Successful consultant summit – keenness for consultant involvement in improvements and direction setting eg refreshing our clinical strategy; financial recovery plans
- Patient safety continues to be the highest priority for all of us



MAINTAINING HIGH QUALITY PATIENT CARE

The right culture

- Board clear on expected behaviours
- Focus on supportive, safe environment to raise concerns
- Continue to embed The PRIDE Way

Our data tells a good story

- Shows quality of care is high
- Serious incident investigations - no thematic evidence of harm due to 'cover up of poor clinical practices'
- Quality risk profiling tool – scored against national matrix – we are a low risk organisation

Patient experience

- Above average Friends and Family Test scores
- Part of national Patient Experience Collaborative
- Shortlisted for six Nursing Times awards

